

UP SUITES
HOTEL

HYGIENEEXTRA

HYGIENE**EXTRA** MANIFEST

Extra Hygiene, Extra Trust...

Upsuites Hotel assures you that your health and safety is our highest priority. In this context, we are establishing the Hygiene Extra Protocol to provide you a safe accommodation experience in the new period and bring the hygiene conditions in our hotel to the highest level.

With the Hygiene Extra Protocol, we aim to make you feel comfortable as if you are at home while making your stay with peace of mind. You can enjoy your stay at Upsuites Hotel with the highest hygiene standards. You can see all the measures we have taken for your safety on the next page.



HYGIENE**EXTRA** MANIFEST

- » Our hotel has a hygienic mat at the entrance of the building and hand sanitizers throughout the hotel. In addition, our guests can obtain masks and gloves from our lobby.
- » During the check-in and check-out procedures, our guests are hosted individually in our lobby. The products to be contacted are minimized and sterilized. A barrier has been placed between our receptionist and our guests to ensure social distancing.
- » At the entrance of the hotel, the temperature of our guests is measured with a contactless thermometer. The same procedure is carried out for our employees every morning at the start of their shift.
- » The use of masks has been made mandatory for our entire team. The personnel attire is washed with 60 degrees and above and changed frequently. All our personnel have received the necessary training on the rules and precautions to be followed.

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- » Use of elevators is limited to two people for guests not staying in the same rooms.
- » Our housekeeper staff uses single-use, disposable supplies. After cleaning of each room, necessary hygiene is assured, and materials are changed before moving to the next room.
- » The time between each check-in and check-out has been extended a little bit, allowing the rooms to be ventilated for a longer period and to take extra measures for cleaning.
- » All kitchen equipment in our rooms has been removed, due to hygiene measures. Upon request, this equipment will be provided to our guests in sterile conditions. There are single use guest amenities in the rooms.

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- » Extra linens in our rooms are kept in our warehouse in sterile condition. Upon request, they will be sent to our guests' rooms in sterile condition.
- » Linens and towels in the rooms are washed and dried at a temperature of 60 degrees and above.
- » Our rooms and common areas are frequently ventilated and after routine cleaning, they are disinfected with spray system by Biocidal licensed, TSE and CE certified products approved by the Ministry of Health.

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- » Our breakfast service instead of an open buffet, will be served to our guests in their rooms or in the garden. The shared materials on the tables have been replaced with single use materials. Single use material will be provided upon request instead of porcelain and metal service equipment.
- » Hygiene standards specified by the Ministry of Health are applied in during the preparation of the breakfast.
- » Tables and chairs are disinfected after each use.
- » Tables and chairs in our breakfast area are rearranged by social distance rules.
- » Our lobby library and decoration materials on the floor have been emptied / reduced in accordance with hygiene rules.

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